### Feedback Support tool

As you might be aware this support is tested for the first time. That is why your experience is of the highest value. **Your feedback will be used to improve this support tool and will be tested in the field in the following experiments.**

We ask you for your constructive feedback:

1. At the end of every chapter (of this book)
2. After performing steps described in the tool (in the field)

The feedback on the book itself (1) will be collected at the end of the experiment. In the book please use the margin space for comments and space at the end of each chapter (*Feedback to the support*). We will ask you to digitalise them upon finishing a chapter into the digital text document, which you can find on your usb-stick.

Please give us feedback on the contents of the tool – the theory, instructions, etc., but also their form (the way it is written, presented , etc.)

Feedback on performing the steps (2) – will be collected every Sunday. We ask you to note the following while in the field: the important issues that have arisen, ideas on improvement to the method, suggestions for the development of the method, etc. At the end of each week please have a conversation and go through both actor and observer results. Then digitalize the findings of your team into the digital text document , which can be found on your usb-stick. Remember that these activities are vital for us to track the progress of your team and help when necessary. For this purpose we added a weekly support review document. Here you can state the success and failures of the support, if there is an emergency you can request for a meeting in this document.